

MyAssets



CASE STUDY



PLANNED BUSINESS BENEFITS



Validate
Organization
Inventory
Processes



Clean Up and
Implement
Validations of
Inventory Data



Increase
Trustworthiness
of Asset
Inventory Data



Build a
Dashboard
for Asset
Monitoring



Realized cost
savings and
reduction in
effort

Industry:
Government Agency

Service provided:
Leidit MyAssets Application

Key Outcome:
Reduction in manual effort and elimination
of travel to remote sites, resulting in
hundreds of thousands in savings



MyAssets: A New Type of Asset Management

Leidit's application was created to make asset management and the associated labor easier for your organization.

The application provides asset team members and individual users with a personalized view of their assigned assets through a user-friendly portal.



ADVANTAGES



PERSONALIZED VIEWS

Personalized employee views enable users to verify, certify, or dispute assets assigned to them



ASSETS TRACKING

User disputes are easily tracked and managed by the Assets Team



ROBUST DASHBOARD

A comprehensive dashboard provides an overview using customizable graphs, charts, and widgets displaying a variety of helpful data



ASSETS DISPUTES

Organizational assets can be easily tracked and managed

Need additional information or would you like to sign up for a demo?

Click Here →



CUSTOMER CHALLENGES



This app was a lifesaver during forced telework, and continues to be a big part of our annual inventory process in the new world of remote work and hotelling. There is nothing better than a user validating possession of their own assets in real-time, wherever they are. It is a permanent part of our toolkit for sure.

Direct Customer Quote



UNRELIABLE MANUAL IT ASSET MANAGEMENT

MyAssets was implemented by a leading US federal agency that operates in more than 100 locations, with approximately 20 of those locations in the US and 80 overseas. The agency relied on a highly decentralized and unreliable IT asset management repository that was built with manual processes and required physical site visits.



TEDIOUS INVENTORY EFFORTS ON SITE

The agency was conducting a traditional wall-to-wall asset inventory every year, where completing the physical asset inventory fell to the Mission Systems Managers. All remote locations required a site visit and an individual evaluation of site assets.



COSTLY INEFFICIENT PROCESS

Of the agency's pre-COVID-19 remote employees, 80% worked overseas in different countries. Even with only a partial remote workforce, the process was costly, time-consuming, laborious, and generally, the results were inaccurate. After the COVID-19 pandemic started, 100% of the agency workforce was remote and had assets in their homes. This only compounded the challenges posed by traditional asset inventory processes and its resulting data quality issues.

APPROACH

1

PREPARE

Leidit worked with the client to determine which sites they wanted to collect data from, and map out an approach strategy that encompassed all of the client's desired outcomes. Additionally, Leidit held training sessions with the client's admin team to prepare that team to support the application and data collection.

2

PILOT

Leidit collaborated with the client to lead a pilot implementation program. This pilot program included an email campaign and was meant to capture initial asset information from a small, targeted audience. Leidit collected feedback from these pilot users to fine-tune the email campaign and enhance the collection process for the full roll out of MyAssets to the rest of the workforce.

3

IMPLEMENT

Once the pilot groups were completed and feedback was incorporated, Leidit supported the client in deploying the MyAsset Application to a global user group, successfully collecting more than 31,000 unreported assets from more than 12,000 users in multiple countries.



RESULTS

The agency now has a highly accurate global asset management database that is easy to maintain and update. There was a full 2 FTE reduction in manual effort and a 100% elimination of physical travel to remote sites for inventory.

After implementing MyAssets the government agency:

+86%



Inventory Accuracy

Experienced a boom in remote employee inventory accuracy, improving from less than 50% to more than 86% across their global workforce of more than 12,000 employees.

+31K



Assets Validated

Collected and validated more than 31,000 remote assets in less than 4 weeks, with an 86% initial response rate from employees.

+100K



Cost Savings

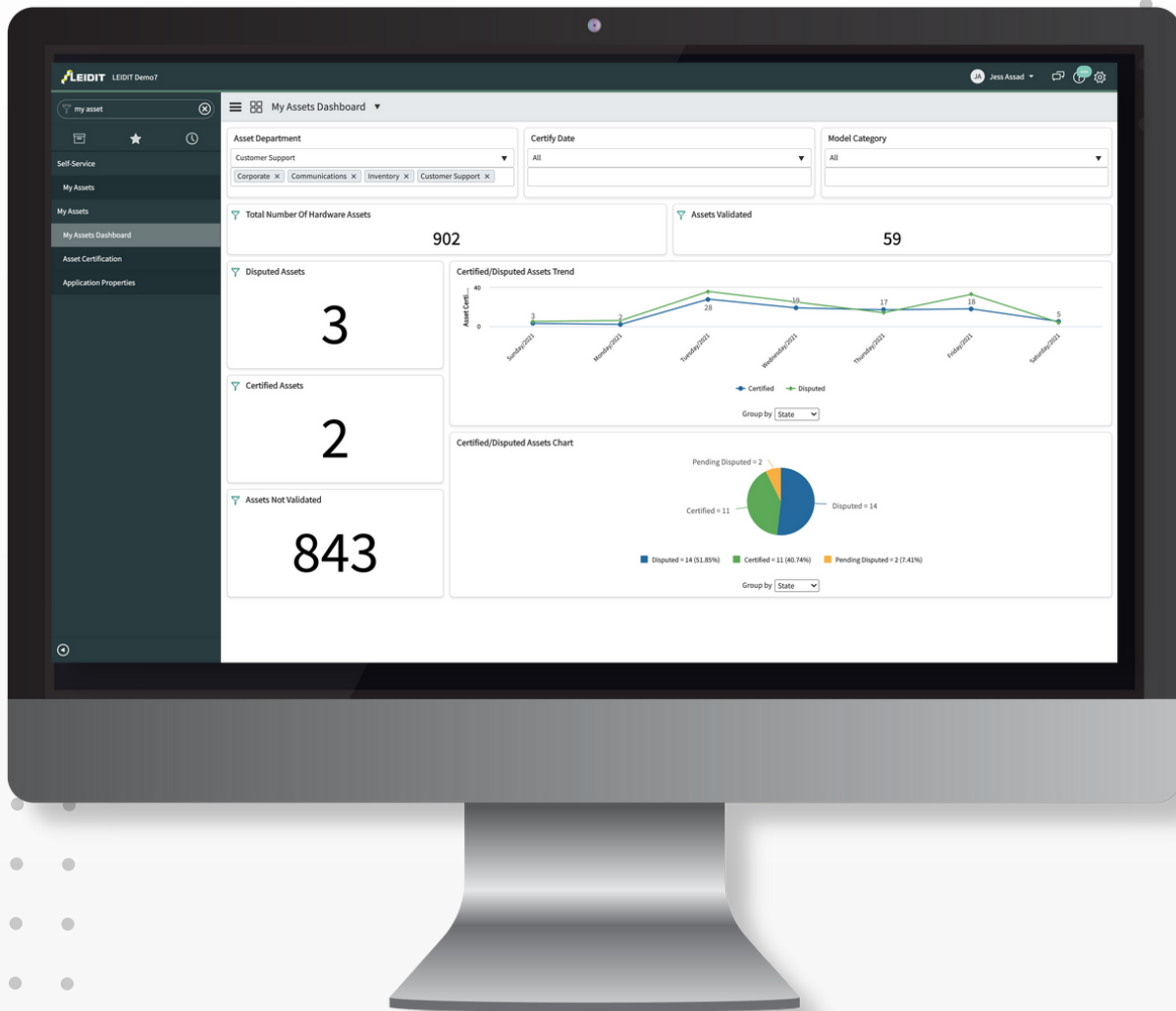
Realized an annual cost savings in the hundreds of thousands by eliminating the travel and labor required for remote location site visits previously required for asset inventory. The agency saw a reduction in a full 2 FTEs of manual effort and 100% elimination of physical travel to remote sites.

+++



Remote Inventory

Now enjoys a robust, accurate, and remote asset management database with a level of accuracy not attained in years, and as a result has higher employee engagement scores, as well as higher productivity levels in its global workforce.



MyAssets Dashboard



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Direct Customer Quote



With MyAssets being deployed and leveraged, we were able to deputize our employees to validate their assets as well as add and dispute any assets that they may or may not have had in their possession with ease

Direct Customer Quote




About Leidit

Leidit is a trusted partner in the digital transformation journey of its clients. Leidit supports its clients with rigorous insights and research to build tailored, sustainable, and measurable IT Asset Management solutions.

With Leidit's own Built on Now™ MyAssets application, your organization can automatically take back control over your distributed workforce assets.



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